

Position: Usher

Reports to: Director of Operations/Theater Manager

Position Summary:

Responsible for assisting patrons by performing duties including collecting admissions tickets and guiding patrons to theaters, concession stands, restrooms or other facilities within the Stavros Niarchos Foundation Parkway.

Responsibilities:

- Greet Patrons attending shows and events
- Collect and verify tickets or passes to shows and events
- Direct patrons to correct facilities and theater amenities such as concessions, restrooms, or elevators
- Address patrons' special needs, as well as providing instructions and assistance in case of an emergency
- Settle seating disputes and help solve other customer concerns
- With janitorial staff, sweep and maintain lobby and common space areas
- Clean theater spaces after each screening—remove trash and sweep as needed
- Change/adjust advertising displays as needed and arrange the lobby for special events

Requirements:

- Customer service experience
- Weekend and evening availability required
- Strong interest in film and independent cinema preferred

Please send letters of application and resumes to info@mdfilmfest.com

About the Stavros Niarchos Parkway:

The Maryland Film Festival (MdFF) is restoring and developing the historic Parkway Theatre into the Stavros Niarchos Foundation Parkway. This renovated theater, located in the geographic center of Baltimore, will serve as a film-focused hub for filmmakers, students and the Baltimore community in the growing Station North Arts and Entertainment District. The Parkway opens on May 3, 2017 to host the 19th Annual Film Festival and will be open year-round after the festival. The Parkway's curated, bold programming will showcase films from every era, region, and genre, with a focus on independent, international, documentary, classic, and cult-favorite films, providing audiences with a fresh and immersive new window into the art form.